

LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)



If you're having trouble paying your heating bill, the Low-Income Home Energy Assistance Program (LIHEAP) may be able to help. LIHEAP is administered by the New Mexico Human Services Department and offers assistance with winter heating bills for income-qualifying New Mexico residents.

Applications are accepted October 1st through August 31st, as long as funds are available.

Here is how to apply:

1. Visit a New Mexico Human Services office.

There are 40 offices across the state. To find a New Mexico Human Services office near you, go to <http://www.hsd.state.nm.us/isd/fieldoffices.html>. Or, call New Mexico Human Service office, toll free, at **800-283-4465**.

2. Fill out a LIHEAP application and take it with you when you go to your local Human Service office. **Please do not mail your application to Human Services main office or to the City of Aztec. It must be taken in person, mailed or faxed to your local Human Services office.**

To download and print a copy of the LIHEAP application form in English, go to http://www.hsd.state.nm.us/pdf/lhp_602.pdf. For the LIHEAP application form in Spanish, go to <http://www.hsd.state.nm.us/pdf/LIHEAPSP.pdf>.

3. In addition to a completed and signed LIHEAP application, *including Social Security Numbers for everyone applying for assistance*, when you apply you will need to bring with you:

- Proof of identity of one adult
- Proof of non-citizen immigrant status for all applying for help
- Proof of disability *if you are not receiving disability income*
- Proof of income for the past 30 days *if you are not getting other benefits from HSD*, or if you get HSD assistance and your income as changed
- Proof of heating expenses, such as a copy of a one-month bill showing your account number.
 - If your highest monthly energy bill in the past 12 months was more than \$177, be sure to bring a copy of that bill, too.
 - For crisis LIHEAP assistance* — such as if your utility service has been disconnected or you have received a disconnect notice: Bring a copy of your

disconnect notice

**HSD may also be able to provide fast crisis LIHEAP assistance if you are almost out of wood, propane or other bulk fuels*

- Your account information. City of Aztec Utility Office will provide your account information to Human Services only at your request. To make this request, call the City of Aztec Utility Office at **505-334-7670**.

How does LIHEAP decide if you are eligible to receive benefits and the amount of assistance?

- LIHEAP considers your household income and immigration status to determine if you are eligible.
- LIHEAP uses your household income and size, as well as the ages and disabilities of people living in the house, to determine the amount of benefits you are eligible to receive.

State income guidelines

Below are the state guidelines for 2010 to help determine if you or someone you know might be eligible for LIHEAP assistance:

Household Size	Monthly Income	Annual Income
1	\$1,355	\$16,260
2	\$1,823	\$21,876
3	\$2,289	\$27,468
4	\$2,757	\$33,084
5	\$3,225	\$38,700
6	\$3,692	\$44,304
7	\$4,160	\$49,920
8	\$4,628	\$55,536
Each Additional	\$468	\$5,616