

CITY OF AZTEC  
COMMISSION WORKSHOP MINUTES  
October 14, 2014

**I. Call to Order**

Mayor Burbridge called the Meeting into order at 5:15p.m.

MEMBERS PRESENT: Mayor Sally Burbridge; Mayor Pro-Tem Sherri Sipe; Commissioner Sheri Rogers; Commissioner Katee McClure;

MEMBERS ABSENT: Commissioner, Roberta Locke

OTHERS PRESENT: City Manager, Joshua Ray; Utility Supervisor, Delain George; City Clerk, Karla Sayler; Ed Kotyk, Project Manager

**A. Water/Sewer Service Line Warranty Program for Residential Customers**

Utility Director, Delain George opened up the workshop mentioning that Bill Watson, Public Works Director received an email from a customer that was inquiring of the City offered this program. Delain followed up and brought the program forth to Commission for review.

Ashley Shiwarski, Sales Manager reviewed the following National League of Cities Service Line Warranty Program Highlights with Commission and Staff:

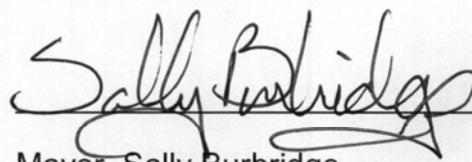
- Nearly 200 cities participating nationwide
- No cost to or liability for the city to participate
- Healthy, ongoing annual revenue stream for city
- Educates homeowners about their lateral line responsibilities
- The only utility line warranty program endorsed by the National League of Cities
- Utility Service Partners handles all marketing and management of the program
- 24/7 /365 bilingual customer service
- All repairs performed to city code by local, licensed contractors
- Reduces calls from residents to City Hall for lateral water and sewer line issues
- Homeowner billed by NLC Service Line Warranty Program
- USP is a North Central Texas Council of Governments (NCTCG) Shared Services Program Partner



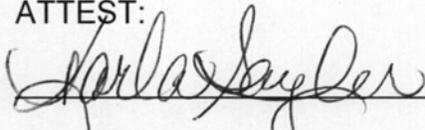
- City provides residents an affordable solution that covers cost of repairs to water and sewer lines for which the homeowner is responsible
- Saved more than 60,000 homeowners across the country over \$45 million in utility line repair costs
- Public funds are not used in the marketing, distribution or administration of the NLC Service Line Warranty Program
- The NLC Service Line Warranty Program must be supported by the City into which it is being introduced before any warranty offer letters are mailed to homeowners in the community

### Adjournment

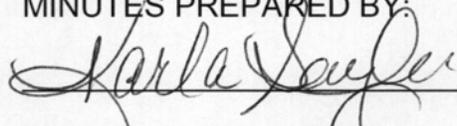
MOVED by Mayor Burbridge to Adjourn the Workshop at 5:50pm

  
Mayor, Sally Burbridge

ATTEST:

  
Karla Sayler, City Clerk

MINUTES PREPARED BY:

  
Karla Sayler, City Clerk